



The Seven Principles to Improve Communication

Workshop Overview:

This half-day workshop will help your team gain the insight and skills necessary to make every conversation count. Your team will obtain skills to enhance their leadership styles of communication and will leave with a clear understanding of how their styles impact business results.

In this workshop, participants will learn how to ignite dialogue, clarify goals and raise the level of accountability for direct reports and team members.

Participants will learn to handle conflict, build self-awareness, effectively resolve conflict, and give and receive feedback.

We will provide skill building tools (PI-Predictive Index™) and hands on exercises to ensure all participants improve productivity, effectiveness and reduce workforce conflicts and stress.



What your team will learn:

- Overcoming barriers to meaningful conversations
- How to expand and enhance conversations with colleagues
- How to increase clarity and improve understanding when conflict occurs
- Understanding self-awareness and how that translates to approach conflict
- Extraordinary questions to use in one-on-one meetings
- A fail-safe model for confrontation regardless of the issue
- Understanding the eight signs when silence is needed
- How to enter and exit an important conversation
- The most common mistakes made in one-on-ones or feedback sessions